# MARKETING AND MANAGEMENT I - PRINCIPLES

Marketing and Mangement I – Principles focuses on the study of marketing concepts and their practical application. Students will examine risks and challenges marketers face to establish a competitive edge. Subject matter includes economics, marketing foundations/functions and human resource leadership development. Skills in communication, mathematics, economics and psychology are reinforced in this course.

Recommended Credits: 1/2 – 3\*

Recommended Grade Levels: 10<sup>th</sup>, 11<sup>th</sup>, 12<sup>th</sup>

Course Substitution: Economics

\*Note 1: Standards to be completed for ½ credit are identified with one asterisk (\*).

Additional standards to be completed for 1 credit are identified with two asterisks (\*\*).

A paid, credit-generating work-based learning component is recommended for advanced students for up to 2 additional credits. This standard is identified by three asterisks (\*\*\*).



## **Marketing and Management Principles I**

### \*STANDARD 1.0

The student will understand the relevance of the marketing foundations and how they impact all individuals, professions and entities.

## \*STANDARD 2.0

The student will gain an understanding of economic concepts and principles in a global economy.

## \*STANDARD 3.0

The student will develop techniques of professional selling.

# \*\*STANDARD 4.0

The student will analyze promotion as it relates to the marketing mix.

## \*\*STANDARD 5.0

The student will examine the nature and scope of product/service management.

## \*\*STANDARD 6.0

The student will evaluate strategies utilized in determining and adjusting prices to maximize return and ensure customer satisfaction.

### \*\*STANDARD 7.0

The student will analyze the importance of distribution in marketing and management.

## \*STANDARD 8.0

The student will develop human resource skills to be used in preparing for a marketing career.

## \*STANDARD 9.0

The student will apply organizational and leadership skills.

# \*\*\*STANDARD 10.0

The student will analyze how Marketing and Management I principles are applied in a specific work-based learning experience.

### **\*STANDARD 11.0**

The student will understand the importance of academic subject matter integration in the area of

marketing.

#### **Marketing and Management Principles I**

COURSE DESCRIPTION: A study of marketing concepts and principles and their practical application. Students will examine risks and challenges marketers face to establish a competitive edge. Subject matter includes economics, marketing foundations/functions with emphasis on selling, promotion, product/service management, pricing and distribution. In addition, this course will explore human resource and leadership development.

## **STANDARD 1.0**

The student will understand the relevance of the marketing foundations and how they impact all individuals, professions and entities.

#### LEARNING EXPECTATIONS

#### The student will:

- 1.1 Analyze the benefits of marketing and their importance.
- 1.2 Examine marketing functions and related activities.
- 1.3 Differentiate the various markets.
- 1.4 Assess the concept of market segmentation.
- 1.5 Evaluate the marketing mix and its contribution to successful marketing.

### PERFORMANCE STANDARDS: EVIDENCE STANDARD IS MET

#### The student:

- 1.1 Compares and contrasts the effects of marketing activities.
- 1.2 Categorizes activities for each of the marketing functions.
- 1.3 Distinguishes the characteristics of the various markets.
- 1.4 Distinguishes among geographic, demographic, psychographic, and behavioral segmentation.
- 1.5 Analyzes the components of the marketing mix.

# **INTEGRATION/LINKAGES**

Mathematics, Social Science, Language Arts, Science, Technology, DECA

#### SAMPLE PERFORMANCE TASKS

- Develop a demographic profile of a class.
- Create a visual presentation of the marketing mix for a product.

#### **STANDARD 2.0**

The student will gain an understanding of economic concepts and principles in a global economy.

### LEARNING EXPECTATIONS

#### The student will:

2.1 Differentiate between the types of economic systems including the interrelationship of business, government and individuals.

- 2.2 Assess economic concepts globally.
- 2.3 Analyze the free enterprise system.
- 2.4 Examine economic indicators and business cycles.
- 2.5 Demonstrate a knowledge of international trade.
- 2.6 Evaluate the relationship of cost/profit to supply and demand.
- 2.7 Evaluate the effects of monetary and fiscal policies on economic decisions.
- 2.8 Examine the relationship of values/beliefs to economic goals.

## PERFORMANCE STANDARDS: EVIDENCE STANDARD IS MET

#### The student:

- 2.1 Compares and contrasts the ways economic systems answer the basic economic questions utilizing resources available.
- 2.2 Categorizes the economic concepts of the various economic systems.
- 2.3a Debates the role of government regulations in business.
- 2.3b Compares the types of businesses in a free enterprise system.
- 2.4 Compares and contrasts the impact of the economic indicators on the business cycle including employment, growth, and inflation factors.
- 2.5 Evaluates the advantages and disadvantages of international trade.
- 2.6 Distinguishes the impact of productivity in relation to cost/profit, supply, demand, and national income.
- 2.7 Evaluates the effect of cultural beliefs on economic decisions in a country.
- 2.8 Debates the effects of monetary policies on international trade agreements.

### INTEGRATION/LINKAGES

Mathematics, Social Studies, Language Arts, Science, Technology, DECA

### SAMPLE PERFORMANCE TASKS

- Role-play a voluntary free-trade scenario.
- Prepare a supply and demand curve for a product in the school store, identifying equilibrium, and price. Give a rationale for the curve.
- Choose a country and compare its economy to that of the United States.

### **STANDARD 3.0**

The student will understand the nature and scope of selling.

### LEARNING EXPECTATIONS

#### The student will:

- 3.1 Understand the concepts and techniques of selling.
- 3.2 Analyze the factors that influence customer buying decisions.
- 3.3 Demonstrate the selling process and techniques used in marketing and management.

# PERFORMANCE STANDARDS: EVIDENCE STANDARD IS MET

The student:

- 3.1 Analyzes the profile of a successful salesperson.
- 3.2 Appraises steps in customer decision-making.
- 3.3 Compares and contrasts the techniques used in a sales presentation.

# **INTEGRATION/LINKAGES**

Mathematics, Social Science, Language Arts, Science, Technology, DECA

## SAMPLE PERFORMANCE TASKS

- Perform a sales presentation.
- Create an outline for a sales training manual.
- Collect and organize product information to satisfy customer needs.

# **STANDARD 4.0**

The student will analyze promotion as it relates to the marketing mix.

## LEARNING EXPECTATIONS

The student will:

- 4.1 Examine the types of the promotions in marketing and management.
- 4.2 Distinguish between institutional and promotional advertising.
- 4.3 Differentiate between different types of advertising media.

### PERFORMANCE STANDARDS: EVIDENCE STANDARD IS MET

#### The student:

- 4.1 Analyzes the components of a promotional mix.
- 4.2 Compares and contrasts the use of institutional and promotional advertising.
- 4.3 Evaluates the advantages and disadvantages of advertising media.

### INTEGRATION/LINKAGES

Mathematics, Social Science, Language Arts, Science, Technology, DECA, Art and Design

### SAMPLE PERFORMANCE TASKS

- Design an advertisement for a product or a service.
- Obtain local advertising rates from radio, television and newspaper companies.

### **STANDARD 5.0**

The student will examine the nature and scope of product/service management.

### LEARNING EXPECTATIONS

# The student will:

- 5.1 Examine the components of product/service planning.
- 5.2 Assess the importance of extended product/service features.
- 5.3 Evaluate the importance of branding, packaging, and labeling.

#### PERFORMANCE STANDARDS: EVIDENCE STANDARD IS MET

#### The student:

- 5.1 Distinguishes the components of the product mix.
- 5.2 Compares the different extended product features.
- 5.3 Analyzes the branding elements.

## INTEGRATION/LINKAGES

Mathematics, Social Science, Language Arts, Science, Technology, DECA

# SAMPLE PERFORMANCE TASKS

- Design a brand, label, and package for a new product.
- Develop a warranty for a product.

# **STANDARD 6.0**

The student will evaluate strategies utilized in determining and adjusting prices to maximize return and ensure customer satisfaction.

# **LEARNING EXPECTATIONS**

#### The student will:

- 6.1 Distinguish the importance of price planning.
- 6.2 Determine pricing strategies.
- 6.3 Analyze pricing mathematical procedures.

#### PERFORMANCE STANDARDS: EVIDENCE STANDARD IS MET

#### The student:

- 6.1 Analyzes pricing goals.
- 6.2 Compares and constructs pricing strategies.
- 6.3 Calculates selling prices.

#### INTEGRATION/LINKAGES

Mathematics, Social Science, Language Arts, Science, Technology, DECA.

### SAMPLE PERFORMANCE TASKS

- Conduct a pricing survey at a local retail store.
- For a one-week period, look through current magazines and newspapers for advertisements and notices of customer discounts.

### **STANDARD 7.0**

The student will analyze the importance of distribution in marketing and management.

#### LEARNING EXPECTATIONS

#### The student will:

- 7.1 Distinguish channels of distribution and channel members.
- 7.2 Examine the nature and scope of physical distribution.
- 7.3 Compare and contrast stock handling and inventory control.

## PERFORMANCE STANDARDS: EVIDENCE STANDARD IS MET

#### The student:

- 7.1 Compares the channels of distribution for the consumer and industrial market.
- 7.2 Analyzes the components of transportation and storage facilities.
- 7.3 Differentiates the stock-handling process from inventory control systems.

## INTEGRATION/LINKAGES

Mathematics, Social Science, Language Arts, Science, Technology, DECA

#### SAMPLE PERFORMANCE TASKS

- Trace channel of distribution for a consumer product.
- Maintain an inventory in the school store or for a sales project.

## STANDARD 8.0

The student will develop human resource skills to be used in preparing for a marketing career.

### LEARNING EXPECTATIONS

#### The student will:

- 8.1 Categorize opportunities available for a career in marketing.
- 8.2 Distinguish techniques necessary for acquiring a marketing job.
- 8.3 Analyze the importance of communication skills in marketing.
- 8.4 Appraise appropriate interpersonal skills needed in marketing careers.

#### PERFORMANCE STANDARDS: EVIDENCE STANDARDS IS MET

#### The student:

- 8.1 Compares and contrasts marketing careers from entry-level to management.
- 8.2 Examines proper job application and interview procedures.
- 8.3 Relates the verbal, nonverbal, and written communication skills needed in marketing.
- 8.4 Categorizes interpersonal skills specific to marketing employees and their customers.

#### INTEGRATION/LINKAGES

Mathematics, Social Science, Language Arts, Science, Technology, DECA

### SAMPLE PERFORMANCE TASKS

- Role-play a job interview.
- Describe three interpersonal skills that make each of the following careers successful: marketing management, retail salesperson, cashier, buyer.

## **STANDARD 9.0**

The student will apply organizational and leadership skills.

#### LEARNING EXPECTATIONS

#### The student will:

- 9.1 Demonstrate a knowledge of DECA.
- 9.2 Utilize critical thinking in decision-making situations.
- 9.3 Identify and develop personal characteristics needed in leadership situations.

## PERFORMANCE STANDARDS: EVIDENCE STANDARD IS MET

#### The student:

- 9.1 Relates his/her knowledge of DECA through a written or an oral evaluation.
- 9.2 Solves problems using role-play, team decision-making and DECA projects.
- 9.3 Accepts task/project responsibilities in the class or DECA activities.

### INTEGRATION/LINKAGES

SCANS, National Marketing Education Standards, Marketing Education Advisory Committee, Chamber Partnerships, English, Speech, Mathematics, Business Communications

### SAMPLE PERFORMANCE TASKS

- Join and participate in DECA.
- Make a passing score on an oral or written evaluation on DECA and leadership.
- Compete in regional, state, and national DECA competitive events.
- Run for state or national DECA officer.
- Participate in group projects.
- Organize a DECA project.

### STANDARD 10.0

The student will analyze how Marketing and Management I principles are applied in a specific work-based learning experience.

#### LEARNING EXPECTATIONS

#### The student will:

- 10.1 Apply principles of marketing and management to a work-based situation.
- 10.2 Integrate time management principles in organizing his/her schedule to include school, work, social, and other activities.

- 10.3 Evaluate and apply principles of ethics as they relate to the work-based experience.
- 10.4 Employ the principles of safety to the work-based experience.

#### PERFORMANCE STANDARDS: EVIDENCE STANDARD IS MET

#### The student:

- 10.1 Scores average or above on the employer performance evaluation.
- 10.2 Designs a plan to include his/her schedule of activities.
- 10.3 Records and assesses workplace events based on their ethical implications.
- 10.4 Applies safety rules and regulations to the work site.

## INTEGRATION/LINKAGES

SCANS, National Marketing Education Standards, Community Employers, Language Arts, Mathematics, Science

## SAMPLE PERFORMANCE TASKS

- Compose and maintain a journal to include general work site experiences, time management planning, and evaluation of ethical behavior.
- Create a training manual for a new employee outlining the safety considerations for the job.
- Keep a report of wages and hours on the job.

### SUGGESTED RESOURCES

Area Chamber Partnerships, Vocational Advisory Committees

### STANDARD 11.0

The student will understand the importance of subject matter integration in the area of marketing.

### LEARNING EXPECTATIONS

The student will:

# **Social Studies**

- 11.1 Differentiate between the types of economic systems.
- 11.2 Assess economic concepts in a market economy.
- 11.3 Analyze the role of government in a free enterprise system.
- 11.4 Examine economic indicators and business cycles.
- 11.5 Demonstrate a knowledge of international trade.
- 11.6 Distinguish among geographic, demographic, psychographic and behavioral segmentation.

### **Language and Fine Arts**

- 11.7 Develop creative thinking skills.
- 11.8 Develop vocabulary and writing skills.
- 11.9 Analyze, compare, interpret, and apply basic concepts.
- 11.10 Express ideas and information clearly using proper terminology and grammar.

## **Mathematics**

11.11 Perform mathematical calculations using algebraic expressions.

# **Technology**

- 11.12 Examine computer applications in marketing.
- 11.13 Discuss the future of technology in marketing.

# **Science**

- 11.14 Evaluate environmental laws in business.
- 11.15 Recognize the influence of science in product development.
- 11.16 Analyze the use of natural resources in economic systems.
- 11.17 Examine the effects of recycling on the environment.

### PERFORMANCE STANDARDS: EVIDENCE STANDARD IS MET

The student:

# **Social Studies**

- 11.1 Compares the characteristics and goals of the economic system.
- 11.2 Compares and contrasts the economic freedoms of the Free Enterprise System.
- 11.3 Analyzes government regulations as related to environment, safety and business.
- 11.4 Appraises the effects of economic indicators and business cycles on society.
- 11.5 Examines international trade and its effect on the American economy.
- 11.6 Evaluates geographic, demographic and psychographic trends in business and their effects on the economy.

# **Language and Fine Arts**

- 11.7 Creates 2-3 solutions to a given scenario/problem.
- 11.8 Demonstrates the verbal, nonverbal and written communication skills needed in business.
- 11.9 Presents oral and written persuasive reports.
- 11.10 Role-plays a given scenario requiring the verbal transfer of information.

## **Mathematics**

- 11.11a Calculates sales tax.
- 11.11b Reads charts and graphs.
- 11.11c Determines invoice dates and discounts.
- 11.11 d Calculates markup and markdown.

# **Technology**

- 11.12 Prepares a report on technological impacts to the marketing process in the last ten years.
- 11.13 Researches the predicted technology trends for the next ten years.

#### **Science**

- 11.14 Researches the environmental laws affecting a selected business.
- 11.15 Examines form utility as used in product development.
- 11.16 Compares and contrasts government uses of natural resources in economic systems.
- 11.17 Appraises recycling efforts used in business.

# **INTEGRATION/LINKAGES**

Math, Psychology, Social Studies, SCANS, Vocational Student Organizations, English, Speech, Office Technology, Chamber of Commerce, Small Business Administration

# SAMPLE PERFORMANCE TASKS

- Write a report on labor laws in the United States.
- Prepare a written report on a local business.
- Research a business on the Internet.
- Design a school recycling program.

## **SUGGESTED RESOURCES**

MarkEd – Marketing Education Resource Center

MarkEd Laps

**SCANS** 

Marketing Essentials; Glencoe

Marketing Foundations and Functions; Southwestern

Marketing Practices and Principles; Glencoe

**National Marketing Education Standards** 

Chamber of Commerce

**Small Business Administration** 

Community Employers

English, Math, and Science Teachers

Secondary Social Studies Framework

Sales and Marketing Executives

Local Newspaper; Television, Radio Station

Local Retail Store

**Product Warranties** 

**Business Magazines** 

Local Distribution or Wholesale Company.

Career Videos

Resume Software Application Forms From Local Businesses

National DECA

**DECA Guide** 

Tennessee Marketing and DECA Operations Guide

DECA: A Continuing Tradition of Excellence